

Delivery

We deliver locally and can assist in arranging transportation for further destinations and/or larger loads. Alternatively, you are welcome to organise your own freight with collection from our yard in Yarrowonga, Palmerston NT.

The cost of delivery will vary depending on circumstances. We strive to keep costs to a minimum and in some circumstances, free local delivery may be available.

When discussing delivery with our staff, it is very important to provide as much detail about your location as possible. Lot numbers may be required for some rural properties and/or identifiable markers our driver could look for. A site contact phone number should be provided.

Site Access

Our truck and trailer combinations require a minimum clearance of 20 metres long, 3.6 metres wide and 5 metres high. Clear access on roads, lane ways, through gateways, crossings and trees are essential to ensure safe delivery of your tank / products without damage. Be sure to inspect for overhanging or protruding trees/branches and other plant life. **It is the owners responsibility to provide clear access to site.**

All products delivered require at least one person to be present. All dogs / animals onsite must be restrained to ensure safety of the driver and the animal. For any movement of tanks, we recommend the following number of persons to assist you; It is the customers responsibility to ensure there is adequate assistance available to safely unload your tank. Safe work practices and lifting techniques are to be followed at all times and are the responsibility of the client to observe.

Important Note

The driver has the final decision to assess suitability of the site and will place the tank as near to the pad and as safely possible if the preferred location is unsafe or inaccessible. If there is no suitable space ready, the tank will be returned to our yard. If redelivery is required, an additional fee will be involved.

Pick up

Please contact us to book in a collection time.

Our yard is open to the public via appointment only. You are welcome to collect your order at a pre-arranged time. Smaller products and tanks are easily transportable in a flatbed ute or trailer. Larger tanks (25-30,000Ltr) can only be transported with a valid oversize permit, (obtainable through MVR). It is the customers responsibility to obtain the permit. A copy must be presented to Terracorp to allow dispatch.

Important Note

All loads dispatched from our yard must be deemed safe by our staff. **We reserve the right to refuse collection of goods if;**

- a pick up time has not been pre-arranged;
- permit has not been attained;
- the vehicle is not appropriate; or;
- the load is not safely tied down.

It is the responsibility of the driver to take into account the effect of the load on the steering, cornering and braking performance of a laden vehicle and to periodically check the load remains properly restrained during the journey.

If you have any questions regarding your delivery or pick up please give us a call on 08 8932 8222 and speak with one of our friendly team to discuss!

